Susan Wallace, MSW, LSW President CEO

Stephanie DeWees, HSE, LPN, LNHA, BS, LeadingAge Ohio

Stephanie Christopher, Squared Business Solutions

Brady Dalrymple, MBA, Squared Business Solutions

Don't Leave Money on the Table: 2021 QIP Collaborative

Post Call – April 5, 2022





Susan Wallace, MSW, LSW President/CEO





PURPOSE. INSPIRED. RESULTS.

Background

Last July, one-quarter of facilities statewide were excluded from the QIP, which translated to hundreds of thousands in losses for some organizations.

• For example, a 100-bed nursing home operating at the state average of 60% Medicaid occupancy whose QIP score fell into the bottom quartile would have lost over \$260,000 in Medicaid payments over the year.

LeadingAge Ohio worked to make sure members had the knowledge and skills they needed to boost their scores-- and their revenue. LeadingAge Ohio launched a six-month intensive that brought together finance, clinical and operations experts from across the state to boost QIP scores.





PURPOSE. INSPIRED. RESULTS.

QIP Collaborative Goals

Financial Outcomes & Clinical Improvements



- Not leaving money on the table
 - Potential increase in Medicaid reimbursement of \$100,000 or more
- Education on the nuts and bolts of QIP and how money is tied to quality
- Hands on support to drive improvements through a formal PIP process
- Real-time monthly reporting
- Collaborative model will build upon monthly reporting
 - Discuss challenges and best practices
- Quality Measures will improve
- Health Inspection risk will be mitigated
- Meet current QAPI efforts
- Monthly CEU's for a total of 6



QIP Collaborative Goals

- Team-based education
- "Everybody teaches, everybody learns"
- Partnership between financial and clinical teams
- Nursing Home providers learned:
 - How the Quality Incentive Payment (QIP) is calculated for Ohio Medicaid reimbursement
 - How to manage and improve the quality measures to improve their reimbursement opportunities.
 - Financial measures and tools to improve processes and outcomes that will impact the quality measures.
 - Best practices and useful tips, tactics and resources.





OVERALL NET FINANCIAL IMPACT FOR COLLABORATIVE \$4 MILLION DOLLARS







Results

- Total of 36 participating facilities
- 27 facilities improved their financial impact
- \$4,012,836 financial gain
 - A couple facilities had significant events impacting their ability to fully participate
- Overall gain in knowledge across the clinical and financial teams
- Improvement in quality measures impacts five star ratings and survey risk
- Changes in processes that drive quality outcomes
- Shared learning from best practices





Financial Impact Calculation

Financial Impact Calculation – St. Margaret Hall QIP Total Points – 14 Price Per Point - \$1.98 Calculated QIP Rate Per Day – 14*1.98 = \$27.72

Total Medicaid Days – 9,053 Total Financial Impact - \$27.72 * 9,053 = <mark>\$250,949</mark>

Cash Flow Impact 7/1/22 to 12/31/22 - \$125,475 1/1/23 to 6/30/23 - \$125,475





Return on Investment

RETURN ON INVESTMENT

	FISCAL YEAR 2023						
QIP Points Earned	0		10		14.5		22.5
QIP \$ Per Day	\$0.00		\$19.80		\$27.55		\$44.55
Annual QIP \$	\$0		\$303,534		\$422,342		\$682,952

*Based on 100 bed - SWA Occupancy - 60% Medicaid

	AVERAGE COLLABORATIVE IMPACT	
QIP Points Earned		2.4
QIP \$ Per Day		\$4.75
Annual QIP \$		\$111,672

*Based on average points improved and average census days

BASED ON AVERAGE IMPACT PER FACILITY THE ROI – 7.5 DAYS





Return on Investment

So how many points do I need to improve in order to get the return on my investment???

Provider Name	Quality Incentive Points 2020	Quality Incentive Points 2021	Increase/ (Decrease)	Financial Impact
Four Winds Nursing Facility	15.0	15.5	0.5	15, 561

Improvement of .5 (1/2 a point) resulted in a net financial impact of \$15,561, an initial investment of \$1,500 would be 10% of that result.





Collaborative Impact

First Meeting October 21, 2021 – Avg Points for the Collaborative –

9.7

Year End January 20, 2022 – Avg Points for the Collaborative –



12.1

25% Improvement

Average Points for 1st Quarter 2022 – 12.8





Collaborative Impact Per Quality Measure

	Quality Incentive Points	High Risk Pressure %	Catheter %	UTI %	Mobility Decline %
2020 QM	9.7	7.1%	1.5%	3.9%	27.6%
2021 QM	12.1	7.1%	0.9%	2.8%	22.1%
mprovement	25%	0%	40%	28%	20%

SOLUTIONS

PURPOSE. INSPIRED. RESULTS.

LeadingAge®

Building Upon the Results

What the future holds

- Ohio will continue paying for quality
 - Proposed plan to expand quality measures used from 4 to 7
- CMS updating quality measure thresholds
- Teams want to continue to build upon success
- Support QAPI process
- Trains new leadership team members
- Learn best practices from the entire collaborative
- Mitigate survey risk
- Improve systems that drive quality





Key Dates

Ohio General Ass will consider char that could take eff for July 1, 2023 ratesetting.	iges	If the Ohio General Assembly makes n changes to rateset QIP will be updated calendar year 2022 MDS data.	o ting, 1 to
Jan -	• 7/	1/23	
June 2022	QIP will be updated to calendar year 2021 MDS data		If LeadingAge Ohio is successful, any changes will take effect at this point (i.e., moving to 7 long-stay metrics).

Next Steps

- Email Susan Wallace expressing interest
 - <u>swallace@leadingageohio.org</u>
- Registration will open up in April, watch for updates in the newsletter
- Join monthly Advocacy in Action call
 - Second Monday of each month April 11 @ 10:00 AM
 - <u>https://www.leadingageohio.org/aws/LAO/pt/sd/calendar/251194/_PARENT/lay</u> out_details/false



