

<p>Clinical</p> <ul style="list-style-type: none"> • Advanced pharmacology • Alternative / Complementary Therapies for pain and disease specific management • Best practices in Palliative Care • Care issues in MRDD / Other populations • Clinical staff competencies • Evidence-based practice for pain and symptom management • Infection prevention • Innovative / Specialty programs • INTERACT 4.0 • Medication tech program • Outpatient programming • Person-centered care practices • Wound care 	<p>Regulatory / Quality / Compliance</p> <ul style="list-style-type: none"> • Abuse and self-reported incidents • Advance Care Planning / Ohio DNR • Advocacy- how to impact policy • Benchmarking / Improvement Measures / QAPI • Documentation • Drug Diversion • Emergency Preparedness / Life Safety Code • Industry Updates (i.e. ICD10, RoPs, CoPs, etc.) • MDS Exception Reviews / QIP • Mega Rule • Quality measures / QRP / VBP • Risk Management • Survey readiness tips • Top Compliance issues • Value-based care
<p>Leadership</p> <ul style="list-style-type: none"> • Accreditation- why do it • Age-related work issues • Board Member Role / Education • Communication • Contracting with Agencies / ECFs/ care coordination • Data Analysis / Performance Measures • Ethics • IDT coordination • Maintaining Professional Boundaries • Self-Care and Resources for the Professional • Stress Management • Team Building • Workforce development 	<p>Support Services</p> <ul style="list-style-type: none"> • Bereavement group ideas • Caregiver burnout / Caring for the caregivers • Care of Veterans • Caring for diverse populations / Cultural competencies • Children vs. adult grief issues • Spiritual issues and approaches • Volunteer service issues
<p>Financial</p> <ul style="list-style-type: none"> • Access to capital • Billing best practices • Bundled payment • Fundraising / Grant Writing • PDPM / PDGM 	<p>Service Excellence / Marketing</p> <ul style="list-style-type: none"> • Career ladder • Customer service • Mentoring programs • Person-directed dementia care • Referrals / Admissions
<p>Technology</p> <ul style="list-style-type: none"> • Cybersecurity / Risk • Emerging technologies • Social media and mobile technologies • Strategies for using technological tools across the continuum 	<p>Hot Topics</p> <ul style="list-style-type: none"> • Best practices across the continuum • Census construction • Changing market • Medical Marijuana • Recruitment and Retention / Turnover • Trauma-informed care