



## **Coronavirus Talking Points**

### **Safety is Our Top Concern and Priority**

We understand that residents, families and staff may be concerned Coronavirus, officially called COVID-19 (Novel Coronavirus). We want to assure you that infection control and surveillance is our top priority.

#### **Our organization:**

- Is staying abreast of COVID-19 by working directly with our local health department, the Ohio Department of Health (ODH), and our Medical Director, and monitoring all resources provided by the Centers for Disease Control and Prevention (CDC).
- Has an Infection Preventionist on staff that works directly with sick individuals.
- Has established infection control protocols that have been reviewed by the Ohio Department of Health.
- Is experienced in dealing with communicable diseases that cause respiratory symptoms like COVID-19, such as the flu and pneumonia virus.

### **Frequently Asked Questions about the Novel Coronavirus**

#### **What is our organization doing to protect patients?**

- We are screening all residents to identify those that have recently traveled outside of the United States.
- Our staff have been educated on the emergency preparedness plan and the CDC's recommended guidance for the healthcare industry.

#### **What should I know about the COVID-19?**

- Coronavirus disease 2019 (COVID-19) is a respiratory illness that can spread from person to person. The virus that causes COVID-19 is a novel coronavirus that was first identified during an investigation into an outbreak in Wuhan, China.
- Symptoms include mild to severe respiratory symptoms such as fever, cough, and shortness of breath.
- The virus spreads person-to-person like the flu.

#### **What can I do to protect myself and my loved ones?**

- Avoid close contact with people who are sick.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Wash your hands often with soap and water for at least 20 seconds. Use an alcohol-based hand sanitizer that contains at least 60% alcohol if soap and water are not available.
- Avoid traveling to places with widespread or sustained community transmission of the coronavirus. A good place for reliable travel information can be found on the [CDC's travel advisory page](#).
- More information about this virus can be found on the [CDC webpage/Coronavirus](#).