Clinical
- Advanced pharmacology
- Alternative / Complementary Therapies for pain and disease specific management
- Best practices in Palliative Care
- Care issues in MRDD / Other populations
- Clinical staff competencies
- Evidence-based practice for pain and symptom management
- IDT coordination best practices
- Infection prevention
- Innovative / Specialty programs
- Medication tech program
- Outpatient programming
- Person-centered/person-directed care practices
- Wound care

Leadership/Workforce
- Age-related work issues; engaging an older workforce
- Board Member Orientation / Education
- Contracting with Agencies / ECFs/ care coordination
- Ethics
- Maintaining Professional Boundaries
- Mentoring case studies
- Self-Care and Resources for the Professional
- Stress Management
- Team Building Best Practices/Innovations
- Workforce development/career ladders

Financial
- Access to capital
- Billing best practices
- Bundled payment update
- PDPM / PDGM

Technology
- Cybersecurity / Risk
- Emerging technologies for back office functions
- Emerging technologies to enhance resident care/reduce workforce dependence
- Social media and mobile technologies
- Strategies for using technology tools across the continuum

Philanthropy/Development
- Best practices to vet potential donors
- Donor engagement
- Fund development strategies
- Fundraising strategies during a pandemic (or post-pandemic depending on 2022 status)
- Grant writing

Regulatory / Quality / Compliance
- Advance Care Planning / Ohio DNR
- Advocacy-how to impact policy
- Benchmarking / Improvement Measures / QAPI
- Documentation
- Drug Diversion
- Emergency Preparedness / Life Safety Code
- Industry Updates (i.e. ICD10, RoPs,
- CoPs, etc.)
- MDS Exception Reviews / QIP
- Quality measures / QRP / VBP
- Risk Management trends
- Survey readiness tips
- Top Compliance issues
- Value-based care need to know's

Support Services
- Bereavement group ideas
- Caregiver burnout / Caring for the caregivers
- Care of Veterans
- Caring for diverse populations / Cultural competencies
- Children vs. adult grief issues
- Person-directed dementia care Best Practices
- Spiritual issues and approaches
- Volunteer service issues

Service Excellence / Marketing
- Communications Best Practices
- Excellence in customer service
- Independent Living marketing innovations
- Referrals / Admissions Best Practices

Hot Topics
- Accreditation – why do it?
- Best practices across the continuum
- Census/demographic implications/changing markets
- COVID-19 into 2022
- Data Analysis / Performance Measures
- Medical Marijuana
- Recruitment and Retention / Turnover
- Trauma-informed care

Strategy
- Forming strategic partnerships through affiliations, alliances, management agreements, etc. Strategic Planning 101 & 201
- Structuring an organization for growth